



FAQ: Combined Membership Option between Town of Coaldale and Twisted Steel Fitness Centre

1. What is the combined membership option?

The combined membership option offers members access to both the Town of Coaldale's facilities (Sport Court, Fieldhouse, Play Structure and Squash Court) and Twisted Steel Fitness Centre's at the Shift Community Recreation Centre. This membership option provides a comprehensive fitness package at a competitive price.

2. What are the benefits of the combined membership?

With the combined membership, you get:

- Full access to Town of Coaldale's recreation facilities.
- Access to Twisted Steel's weight training, cardio machines, and amenities
- A single membership at a lower price than purchasing two separate memberships. (23% discount)
- Flexible use of both facilities, allowing you to choose the activities that suit you best.

3. What is the cost of the combined membership?

- **Adult Membership:** \$78.50 per month
 - **Youth/Teen/Student Membership:** \$63.00 per month
- This pricing offers better value than purchasing individual memberships for each facility.

4. Who can purchase the combined membership?

The combined membership is available to adults, youth, teens, and students. The age restrictions for Twisted Steel are, 12+ with supervision or 14+ to workout on your own.

5. What are the payment terms of the membership?

Currently, we are not set up for recurring payments. The combined membership will be paid on a month-to-month basis. However, we are actively working on implementing a more convenient recurring payment option in the near future.



6. When will the combined membership be available?

The combined membership will be available starting October 1, 2024 on a Monthly (NON REOCCURRING) payment.

7. How do I sign up for the combined membership?

You can sign up at the front desk of the Shift Community Recreation Centre .

8. What happens to my existing membership?

If you currently have a membership with either the Town of Coaldale or Twisted Steel, you can choose to upgrade to the combined membership. Speak to the staff at either location to assist you with the transition.

9. What if I don't want the combined membership?

The combined membership is an optional offer. If you prefer, you can continue to purchase separate memberships for the Town of Coaldale's facilities or Twisted Steel Fitness Centre as you currently do.

10. How will this affect facility usage or class bookings?

Facility usage and class bookings will remain largely the same. However, the combined membership gives you more options.

11. How will my membership fee be used?

Your membership fee will be shared between the Town of Coaldale and Twisted Steel to ensure that both parties can maintain and improve their facilities and services. This partnership helps keep membership fees affordable while providing top-tier fitness and recreation options.

12. Are there any special offers or discounts for families or couples?

Currently, the combined membership pricing applies to individuals. However, special packages or discounts may be introduced in the future. Keep an eye out for updates on this.

13. How will this combined membership impact the community?

The combined membership aims to increase access to fitness and recreational activities for all residents. By offering a flexible and affordable membership option, we hope to promote healthier lifestyles and greater community engagement within Coaldale.

14. How can I provide feedback on the combined membership?



We value your input! You can provide feedback at the Shift Community Recreation Centre, through the Town of Coaldale's website. Your feedback will help us evaluate and improve the program over time.

15. Who can I contact for more information?

For more details, you can contact:

- **Town of Coaldale Recreation Services:** 1-403-345-1380
- **Twisted Steel Fitness Centre:** 1-403-345-4575

Staff at both locations will be happy to answer any additional questions you may have!